



## Parent and Carer Agreement: Acceptable Use of the Internet

Name of Parent/Carer:

Name of Child:

Online channels are an important way for parents/carers to communicate with school

The school uses the following channels:

- Text Messaging (for school announcements and information)
- Parent Hub
- School Website

Parents/carers also set up independent channels to help them stay on top of what's happening in their child's class. E.g. Class/Year Group Whatsapp group

When communicating with the school via official communication channels, or using private/independent channels to talk about the school, I will:

- Be respectful towards members of staff, and the school, at all times
- Be respectful of other parents/carers and children
- Direct any complaints or concerns through the school's official channels, so they can be dealt with in line with the school's complaints procedure

I will not:

- Use private groups, the school's Facebook page, or personal social media to complain about or criticise members of staff. *This is not constructive, and the school cannot improve or address issues if they aren't raised in an appropriate way*
- Use private groups or personal social media to complain about, or try to resolve, a behaviour issue involving other pupils. I will contact the school and speak to the appropriate member of staff if I'm aware of a specific behaviour issue or incident
- Upload or share photos or videos on social media of any child other than my own, unless I have the permission of other children's parents/carers

Signed:

Date: